

Sorbara is looking for a Service Technician to join our growing team!

About Sorbara Group of Companies:

The Sorbara Group of Companies is a pioneering force in Ontario's real estate industry. Having operated commercial, industrial, office and retail properties, managed residential rentals and built high-rise and low-rise communities for several decades, we have witnessed firsthand key changes in the Greater Toronto Area real estate market. This unparalleled wealth of experience has allowed us to develop long-lasting relationships with our partners, stakeholders, homeowners, tenants and employees.

With over 80 years of experience in our industry, Sorbara Group of Companies has built a thriving integrated real estate, planning, development, construction, investment and management firm and we are looking to add another member to our ever-growing team.

The Position:

Reporting to the After Sales Service Manager, the Service Technician is a full-time position in Fergus, Ontario working as an integral part of the Service team. Travel to other sites may be required. The following is a list of the major responsibilities of the position:

- Complete all assigned tasks on homeowner deficiency lists (includes PDI, 30-day, Year-End, and Second-Year submissions)
- Ensure all deficiencies are completed in a timely manner and according to Tarion and company timelines and guidelines (e.g. Tarion CPG).
- Drywall repairs, sanding, painting, insulation installation, minor HVAC adjustments, tile repair and installation, door and window adjustments and repairs, exterior cladding repairs (brick, mortar, siding), caulking/sealing, etc.
- Maintain a clean and safe working environment for everyone including homeowners and other trades.
- Provide excellent customer service, striving to exceed homeowners' expectations throughout the warranty service process.
- As a Service Technician you would be required to possess basic tools for your use.
- Proper etiquette should be practiced at all times.
- As a representative of the Sorbara Group Service Department, avoid the use of profanity or offensive language (including innuendos) and maintain a professional demeanor at all times.
- Other duties and tasks as the Company may assign to the Employee from time to time in accordance with their role.

Qualifications:

- 2+ years of Service Technician experience in the residential construction industry.
- Commitment to creating and maintaining a clean, safe and positive environment.
- Highly organized and detail-oriented individual with a dedication to high-quality workmanship.

- Excellent interpersonal skills with a high standard of professionalism and a customer service approach.
- Exceptional time management skills and ability to problem solve effectively and efficiently.
- Ability to work both independently with minimal supervision and as an integral part of a team.
- This position requires the successful candidate to have a valid driver's licence as well as provide a driver abstract. The successful candidate will need to provide a driver abstract and proof that he/she has a valid driver's licence as a condition of employment.

What We Offer:

Sorbara offers employees competitive compensation plans and benefits coverage, as well as wellness and mental health resources including an Employee Assistance Program, Telemedicine and Mental Health Navigator to support the mental and physical well-being of our employees.

How to Apply:

Interested? We'd love to see your application! Please send your resume and cover letter to ewoods@sorbara.com referencing the Service Technician position. We appreciate your interest in the position, however only candidates that are selected for an interview will be contacted.

The Sorbara Group of Companies welcomes diversity in the workplace and, in accordance with the Accessibility for Ontarians with Disabilities Act (AODA), Sorbara is committed to accommodating applicants with disabilities throughout the hiring process. At any stage of the recruitment process, Human Resources, and/or the Hiring Manager will work with applicants requesting accommodation.